

# **YAMAHA DRUMS WARRANTY LIMITED PARTS & LABOR**

As an expression of confidence in the excellence of the design, materials and workmanship involved in all the various aspects of bringing Yamaha Drum Products to you, Yamaha Corporation of America (hereinafter referred to as "Yamaha") provides the following warranty. Please read the entire text in order that you may become familiar with its terms. If you should have any questions, please contact the retailer that sold you the Yamaha Drum Product or contact Yamaha directly.

## **CONDITIONS OF LIMITED WARRANTY**

If, during the applicable period from the date of original purchase, your Yamaha Drum Product is found on authorized inspection to have a defect in material or workmanship, Yamaha or an authorized representative will repair such defect without charge for parts or labor. **ROUTINE MAINTENANCE WORK AND THE RESULTS OF NORMAL WEAR ARE NOT COVERED BY THIS WARRANTY.**

## **WARRANTY PERIOD**

### **ACOUSTIC DRUMS**

- One year on the lacquer or covered finish electronic percussion systems
- Three years on ply separation or going out of round

### **HARDWARE**

- Three years on all freestanding hardware breakage or ply separation

### **ELECTRONIC PERCUSSION**

- One year on

### **VINTAGE WOOD HOOPS**

- Six months against

Yamaha will replace any individual component (not to be construed to include compound parts or subassemblies), that by a competent technical entity is determined to be defective, without charge for parts or labor. Parts replaced under this warranty are warranted for the remainder of the original parts warranty or for 90 days, whichever period is longer.

Yamaha reserves the right to utilize reconditioned parts and subassemblies as warranty replacements in the repair of the product. In the event Yamaha determines that the unit cannot be repaired, Yamaha will replace the defective unit with either the same model product or one that is reasonably equivalent.

Should warranty service be required, your warranty periods will be extended by the number of days that elapse between the date you report a defect and the date that the unit is repaired.

**THIS WARRANTY IS VALID ONLY WHEN A NEW Yamaha Drum Product IS PURCHASED FROM AN AUTHORIZED YAMAHA RETAILER AND IS AVAILABLE TO THE ORIGINAL PURCHASER ONLY.** If you wish to obtain the protection of a Yamaha warranty, you should determine that you are purchasing, or have purchased, your unit from an authorized retailer. Please contact Yamaha directly if you have any questions regarding the Yamaha limited warranty.

This limited warranty is applicable only in the fifty states of the USA and the District of Columbia. It is not applicable in the possessions or territories of the USA or in any other country.

**THIS LIMITED WARRANTY IS THE ONLY WARRANTY, WHICH YAMAHA MAKES WITH RESPECT TO YOUR YAMAHA DRUM PRODUCT. YAMAHA DISCLAIMS ALL OTHER WARRANTIES RELATING TO THE DRUM PRODUCT, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE. THERE ARE NO WARRANTIES OTHER THAN THE EXPRESS LIMITED WARRANTY STATED HERE. IN ANY EVENT, YAMAHA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages and some states do not allow limitations on how long an implied warranty may last; therefore, the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights that vary from state to state. In the event any of the provisions of this warranty are found by statute or by applicable administrative or judicial entity to be unenforceable, the remaining provisions shall remain in force.

## **OWNER'S RESPONSIBILITIES**

Please read your owner's manuals completely, if included with your product. The information provided in your owner's manuals covers installation, operation, safety precautions, and routine maintenance. This warranty does NOT cover expenses incurred due to a lack of understanding of the functioning of the drum product when it is operating as designed. Your retailer is also an excellent source of information and should be contacted when needed for assistance regarding the proper operation of your Drum Product.

In order for Yamaha to provide proper warranty service, it is necessary that the purchaser of a new Drum or Percussion Product assume the following responsibilities:

1. Retain proof of purchase documents for the duration of the warranty period. You may be requested by Yamaha to provide proof of purchase in order to receive warranty service.
2. Notify an authorized Drum Product retailer of any apparent defects promptly upon their discovery. If your concern has not been resolved within 30 days, contact Yamaha directly.
3. Permit Yamaha or an authorized representative to provide the applicable warranty service during normal business hours.

## **EXCLUSIONS**

This warranty does not cover the following:

1. Failures that are the result of improper operations, maintenance or repair.
2. Failures that result from abnormal strain, neglect, modification, accidental damage or exposure to extremes in temperature or relative humidity.
3. Products purchased from dealers not authorized by Yamaha to sell Yamaha Drum Product.
4. Products whose trademark, name, or identification numbers have been altered or removed.
5. Radio frequency interference generated by equipment operated in violation of applicable FCC rules.
6. Drum heads and drum sticks.

Retailers authorized by Yamaha to sell Drum Products receive sales and service support materials and training that are not readily available to non-authorized retailers. This being the case, your local authorized retailer is uniquely equipped to respond to any Drum Product related need you might have. In the event a local retailer is not available, please do not hesitate to contact Yamaha directly at:

**Yamaha Corporation of America  
Customer Support Department  
6600 Orangethorpe Avenue  
Buena Park, CA 90620  
Toll Free: (800) 854-1569**