

LIMITED FIVE YEAR WARRANTY

Yamaha Wind Instruments

Thank you for selecting a Yamaha product. YAMAHA products are designed and manufactured to provide a high level of trouble-free performance. Yamaha Corporation of America is proud of the experienced craftsmanship that goes into each and every YAMAHA product. YAMAHA sells its products through a network of high quality, specially authorized dealers and is pleased to offer the following Limited Warranty, which applies only to products that have been directly purchased from our authorized dealers in the fifty states of the USA and District of Columbia. YAMAHA suggests that you read the Limited Warranty thoroughly, and invites you to contact your authorized YAMAHA Band and Orchestral dealer or the Yamaha Corporation of America Warranty Service if you have any questions.

THIS WARRANTY COVERS THE LISTED PRODUCTS AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR FIVE YEARS.



Type of Product and/or Defect	Duration of Warranty*
Wind Instruments	5 Years
Cracks in Wood-Body Instruments (wood clarinet, wood oboe, wood piccolo)	5 Years**
Cracks in Plastic-Body Instruments (piccolo, clarinet, oboe)	5 Years

*From date of first consumer purchase from an authorized Yamaha dealer.

**Yamaha will replace cracked joint, including key transfer, within 1st year; thereafter, Yamaha will repair by pinning.

CONDITIONS: YAMAHA will, at its option, repair or replace the product covered by this warranty which becomes defective, malfunctions or otherwise fails to conform with this warranty under normal use and service during the term of this warranty, without charge for labor or materials. Repairs may be performed using new or refurbished parts that meet or exceed YAMAHA specifications for new parts. You will be responsible for any initial shipping charges if the product(s) must be shipped for warranty service. However, YAMAHA will pay the return shipping charges to any destination within the USA if the repairs are covered by the warranty. This warranty does not cover (a) damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, operation or failure to follow instructions contained in your Owner's Manual; any shipment of the product (Claims must be presented to the carrier.); repair or attempted repair by anyone other than YAMAHA or an authorized YAMAHA Service Center for Band and Orchestral products; (b) any unit which has been altered or on which the serial number has been defaced, modified or removed; (c) normal wear and any periodic maintenance; (d) deterioration by reason of perspiration, corrosive atmosphere, or other external causes such as extremes in temperature or humidity; (e) springs, pads and felt parts; (f) any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause to void the warranty. Should any product submitted for warranty service be found ineligible, an estimate of repair cost will be furnished and the repair will be accomplished only if requested by the owner and upon receipt of payment or acceptable arrangements for payment.

IN ORDER TO OBTAIN WARRANTY SERVICE: Contact your local authorized YAMAHA dealer and the dealer will advise you of the procedures to be followed. If this is not practical, contact YAMAHA at the address, telephone number or website shown below. YAMAHA may request that you send the defective product(s) to a local authorized YAMAHA Servicer or authorize return of the defective product(s) to YAMAHA for repair. If you are uncertain as to whether a dealer has been authorized by YAMAHA, please contact YAMAHA's Warranty Service at the number shown below, or check Yamaha's website at yamaha.com. Product(s) shipped for service should be packed securely and must be accompanied by a detailed explanation of the problem(s) requiring service, together with the original or a machine reproduction of the bill of sale or other dated, proof-of-purchase document describing the product, as evidence of warranty coverage.

LIMITATION OF IMPLIED WARRANTIES AND EXCLUSION OF DAMAGES ON PRODUCTS PURCHASED FOR PERSONAL, FAMILY OR HOUSEHOLD USE: ANY IMPLIED WARRANTIES, INCLUDING

WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE APPLICABLE PERIOD OF TIME SET FORTH ABOVE. YAMAHA SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. YAMAHA SHALL NOT BE LIABLE FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE, DAMAGE TO ANY OTHER EQUIPMENT OR OTHER ITEMS AT THE SITE OF USE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. YAMAHA'S LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, AT YAMAHA'S OPTION. IF YAMAHA ELECTS TO REPLACE THE PRODUCT, THE REPLACEMENT MAY BE A RECONDITIONED UNIT. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This is the only express warranty applicable to the Product specified herein; Yamaha neither assumes nor authorizes anyone to assume for it any other express warranty.

EXCLUSION OF IMPLIED WARRANTIES AND EXCLUSION OF DAMAGES ON PRODUCTS PURCHASED FOR COMMERCIAL OR PROFESSIONAL USE: This is the only warranty applicable to the Product purchased for commercial or professional purposes; Yamaha neither assumes nor authorizes anyone to assume for it any other warranty. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND OF ANY OTHER OBLIGATIONS OR LIABILITY ON THE PART OF YAMAHA. YAMAHA'S LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER, INCLUDING YAMAHA'S NEGLIGENCE, ALLEGED DAMAGED OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE EQUIPMENT. IN NO EVENT SHALL YAMAHA BE LIABLE FOR LOSS OF USE, COMMERCIAL LOSS OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER.

This warranty is effective January 1, 2004. If you have any questions about service received or if you need assistance in locating an authorized YAMAHA Servicer, please contact:



WARRANTY SERVICE, Yamaha Corporation of America, 3445 East Paris Avenue, S.E., Grand Rapids, Michigan 49512-0899, (800) 940-6606 www.yamaha.com/band

Do not return any product to the above address without a written Return Authorization issued by YAMAHA.

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